



Since 1996

**ALSTON INC.**

*Quality . Beauty . Longevity .™*

## HARDWOOD FLOORING LIGHT COMMERCIAL WARRANTY

**PLEASE READ OVER THE ENTIRE INSTRUCTIONS BEFORE PROCEEDING WITH ACTUAL INSTALLATION. IF YOU DO NOT ACCEPT THE TERMS AND CONDITIONS OF THIS WARRANTY, PLEASE DO NOT INSTALL "ALSTON" FLOORING.**

*(Please check for details on our website [www.AlstonFlooring.com](http://www.AlstonFlooring.com) for up-to-date information and changes)*

### *Limited 25-Year Wear Layer Warranty*

**ALSTON INC.** warrant to the original purchaser that all ALSTON Brand hardwood flooring, will not wear through the top of the product veneer within TWENTY FIVE (25) years from the date of installation.

### *Limited 3-Year Finish Wear Warranty*

**ALSTON INC.** warrants to the original purchaser that all "ALSTON" brand hardwood flooring, when used under light commercial traffic conditions, and when follow our maintenance procedures and care instructions, its surface finish will not wear through for THREE (3) years from the original date of installation. Finish wear through is defined as 100% finish removal over at least 3% of the area of the total floor installation, which does not include gloss reduction or surface scratches. Heavy commercial traffic usages are not recommended with our flooring (e.g. airport terminals, train stations, department store aisles or industrial floors) and therefore are not covered under this warranty.

### *Moisture Warranty*

**ALSTON INC.** warrants to the "ALSTON" brand engineered flooring, when properly installed with "ALSTON" brand flooring adhesives /sealer system, and maintained according to our instructions, will not delaminate, cup, buckle or warp due to normal Sub-floor moisture. We will repair or replace, at **ALSTON INC.**'s sole discretion, a portion or the whole floor one time for damages done due to Sub-floor moisture problems.

### *Regarding All Warranty Protections*

If in the unlikely event of product non-compliance with the above stated warranties, **ALSTON INC.** at its sale discretion, will repair, refinish or replace such portions with the same product or another product of equal value to the original purchaser. **ALSTON INC.** shall not be responsible for any costs associated with the removal, refinishing or replacement of any flooring products or with the removal or replacement of cabinets, appliances or any other fixtures or items that may need to be removed and replaced as a result of replacing any flooring products. If we are unable to correct the failure after a reasonable number of attempts, **ALSTON INC.** will refund the cost of replacement of materials ONLY for the portion of the floor that fails.

### *This Warranty does NOT cover labor costs.*

**ALSTON INC.** provides the following Limited Warranties for residential uses which extend to the original end-purchaser only (and to no other purchaser or transferee) from the date of purchase of its engineered hardwood floorings when installed in full-compliance to the manufacturer's installation instructions, precautions and maintenance procedures, and utilized within environmental preconditions in which they are expected to perform. **ALSTON INC.** shall not be responsible for any costs associated with the removal, refinishing or replacement of any flooring products or with the removal or replacement of cabinets, appliances or any other fixtures or items that may need to be removed and replaced as a result of replacing any flooring products.

## **EXCLUSIONS**

**ALSTON INC.** Disclaims liability for incidental or consequential damages, including any implied warranty of merchantability, or warranty of fitness for a particular purpose, with respect to this product. This is the complete and exclusive statement of the warranty, and is in lieu of all other express and/or statutory warranties. Some states do not allow the exclusion of limitation of incidental or consequential damages, so this limitation/exclusion may not apply to you. Wood will readily exchange their molecular moisture according to the relative temperature/humidity of the surroundings. These changes in different climates settings cause some boards to expand and contract and develop minor surface cracks due to low relative humidity (dryness). Seasonal checking or cracking are inherent of all the wood products, thus are NOT warranted. (Use of a humidifier/ dehumidifier may help to maintain the proper humidity level of the environment and minimized seasonal checking.) In addition, all non-engineered (Solid) flooring products may consequently experience some minor separation between boards at different times during the year due to temperature/humidity changes. This is an act of nature so it is not covered by the warranties. The warranties do not cover scratches or indentations arising from accidents, abuse, misuse, insufficient protection on furniture, improper maintenance. Dents and scratches or claw marks made by pets, spiked heels, sand, pebbles and other abrasives are considered abuse and not covered. The warranties do not cover damages caused by negligence, insects, water saturation, excessive heat and "green house" effect. The warranties also do not cover damages caused by natural weather conditions such as but not limited to: fading or discoloration caused by exposure to sun light, rainfall, tornadoes, floods, erosions, landslides, hurricanes, earthquakes and other natural disasters. Color variations, grain variations, mineral streaks, and small knots, etc... in wood flooring are also natural occurrence due to wood species, age, characteristics of flooring and exposure to sunlight spike or stiletto high-heel shoes, especially those in poor repair, may cause denting and related damage to hardwood floors due to the extremely high compressive force they generate. For these reasons, we cannot guarantee that new and/or replacement flooring will match exactly with the display samples and/or existing installed floors. The warranties do not cover damage arising from failure to follow **ALSTON INC.**, maintenance and installation procedures and/or improper alterations, modifications of the original manufactured products.

This warranty is not transferable, not assignable and it extends only to the original purchaser. **ALSTON** Flooring material purchased through Internet is NOT covered under this warranty.

## **ALSTON INCORPORATED**

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[www.AlstonFlooring.com](http://www.AlstonFlooring.com)

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[www.AlstonCarvings.com](http://www.AlstonCarvings.com)